



November 2010

We are pleased to announce that The Budd Group has just been awarded the ISSA **Cleaning Industry Management Standard (CIMS)** and **CIMS-Green Building (CIMS-GB)** certification!

Delivering exceptional quality and customer service has been a hallmark of The Budd Group since its inception in 1963. We are delighted to be in an elite group of companies to be recognized as a successful, quality cleaning organization by ISSA, the cleaning industry's most renowned and well-known worldwide association.

ISSA developed the CIMS and CIMS-GB certification as the highest and most recognizable industry stamp-of-approval to identify cleaning service providers who are true companies of excellence and committed to customer satisfaction.

Following a comprehensive assessment of management and operational execution, The Budd Group demonstrated compliance with the five core principles of CIMS and CIMS-GB:

- Quality systems
- Service delivery
- Human resources
- Health, safety, and environmental stewardship
- Management commitment

"CIMS certification is the highest mark of our industry and we are proud to be one of only a few companies to be awarded this prestigious certification in 2010. Achieving CIMS certification affirms our commitment to having smart service and great people."

Joe Budd, CEO
The Budd Group

The Green Building certification of CIMS (CIMS-GB) focuses on the delivery of an environmentally-preferable and sustainable cleaning service. This certification complies with many criteria of the LEED for Existing Buildings: Operations and Maintenance (LEED-EBOM) Green Building Rating System, while greening operations overall.

We are excited about this certification and the value it brings to you. As one of only 75 CIMS certified organizations worldwide, we believe it sets us apart in our commitment to: quality and service excellence, efficient and sustainable operations and cost effective solutions. We hope you, too, will find this benchmark achievement to be a quality benefit to you and your organization.

